D.O:
P.F. of Mr Mehmood-ul-Hassan Programmer

ser. (12)

Government of Pakistan
Ministry of Poverty Alleviation & Social Safety

F.No.1-2/2025-DS-Orgs- 69

Islamabad, the 27th January, 2025

ORDER

A fact-finding inquiry was instituted against **Mr. Mehmood-ul-Hassan, Programmer (BS-18)** vide this Ministry's Office Order No.1(1)/2014-DAZ-858 dated 8th October, 2024. On the recommendation of the Inquiry Officer, the Competent Authority has been pleased to **"file"** the inquiry with the directions that YOU will actively supervise the matters related to Zakat reconciliation. Moreover, YOU will clarify the audit objections in consultation with the Admin Wing.

Ahmad Mukarram 27/1

(AHMAD MUKARRAM)
Senior Joint Secretary (A&F)

Dr. Raja Muhammad Hanif,
Deputy Administrator Zakat (BS-19)
Ministry of PA&SS

Copy for information:

i. PS to Secretary, Ministry of PA&SS.

ii. Ms. Sarosh Fatiman
Deputy Secretary (Orgs)
Ministry of PA&SS

iii. Section Officer (Admn)
Ministry of PA&SS (with the direction to update the record in personal files)

28/01

Sr. No
12

Subject: **INQUIRY AGAINST THE AUDIT 6.4.1 NON-PRODUCTION OF RECORD RELATING TO SEHAT TAHAFFUZ PROGRAMME (STP)**

SCOPE OF THE INQUIRY

The scope of this inquiry pertains to the Sehat Tahaffuz Programme (STP), a Public Sector Development Programme (PSDP) initiative, under which free medical treatment was provided during the period from 01.01.2021 to 30.06. 2024.During the audit of the Ministry of PASS, the Audit Department raised an audit para regarding the non-production of record related to the Sehat Tahaffuz Programme for the aforementioned period. In the said audit para, it was recommended that disciplinary action be taken against the officials found responsible for the lapse. In this regard, the competent authority has directed that the matter be probed to ascertain the facts, determine responsibility for the non-production of record, and recommend appropriate action.

CORRESPONDENCE/ CROSS EXAMINATION WITH PLANNING SECTION

In order to further probe the matter, the Planning Section was approached during the course of cross-examination and was requested to furnish the relevant information and record pertaining to the subject matter. Accordingly, the following documents and particulars were requisitioned for the purpose of the inquiry: copy of the Audit Requisition; identification of the concerned/competent Section or Branch responsible for the matter; name of the relevant Section Officer along with the names and designations of the officials/staff dealing with the case; documentary evidence regarding contact or official correspondence with the officers of the Sehat Tahafuz Program (STP); the current status of completion of the program along with the date of its completion; and the present location and custody of the record pertaining to the Sehat Tahafuz Program.

The audit requested the following records, and after correspondence with the Planning Section, certain records/information were furnished, as detailed below.:

Sr. No	Required Data / Record as per Audit Para	Remarks / Status
1.	Data regarding 38000 patients upto 30.06.2024	Data relating to 16,000 patients has been provided by the Planning Section vide letter dated 17.02.2026 (Annex-II).
2.	Soft data of the whole programme of Sehat Tahafuz Programe	The matter has been taken up with NITB for provision of the requisite data.

3.	Bank Statement and transaction trails of all hospital	The matter has been taken up with the concerned hospitals for provision of transaction details..
4.	Bank Statement of the project	The matter has been taken up with the concerned hospitals for provision of the required statements.
5.	PMT Score of each patient	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-VIII.
6.	Hospital- wise expenditure	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-VIII.
7.	Signed/approved copy of received PC-I	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-VII.
8.	Audit Logs /Application/Platform	The matter has been taken up with NITB for provision of the required data.
9.	Treatment packages	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-V.
10.	Beneficiary satisfaction survey, appeal and complaints	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-VIII.
11.	Deployment if two Verification Officers in each hospital	Provided by the Planning Section vide letter dated 17.02.2026 and placed at Annex-VI.

FIDINGS

After completion of correspondence with the concerned quarters and recording of statements during the course of cross-examination, it has been observed that the information provided at Serial Nos. 3 and 4, relating to bank statements and transaction trails, pertains to records maintained by the Planning Section and is available in its files, instead of being held by the respective hospitals. Furthermore, the information at Serial No. 8, relating to audit logs/application/platform, was not obtained despite the lapse of considerable time during the conduct of the audit.

Moreover, the complete data relating to 38,000 patients, as required by the Audit, could not be produced. It was revealed that the project was closed prematurely before achieving its targeted objectives, and only data relating to 16,000 patients was furnished by the Planning Section.

It is pertinent to mention that the Sehat Tahafuz Program (STP) was reportedly closed on 30.06.2024, and the Planning Section was fully aware of the impending closure well in advance. However, despite having prior knowledge, the section failed to make necessary arrangements for proper completion, documentation, and safe custody of the project record. No dedicated mechanism was put in place to manage closure activities, including the consolidation, preservation, and accessibility of program data and financial records. The section also failed to provide the requisite record/data to the Audit authorities in a timely manner.

In view of the above, it is evident that the lapse cannot be attributed to any single individual. Rather, it reflects systemic and administrative shortcomings within the P&D Wing, particularly the Planning Section, which was responsible for planning, coordination, and overall management of the project, as well as for maintaining the relevant record of the Sehat Tahafuz Program. Accordingly, responsibility for the non-availability of the complete record, as requisitioned by the Audit, appears to rest with the concerned section as a whole, rather than with any individual officer.

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